



# Ethical Practice in a Virtual World

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Thursday–Friday, December 3–4, 2020  
Live Webcast

**North Carolina: 6.00 MCLE Hours**

**Includes**

**4.00 Ethics/Professional Responsibility**

**1.00 Substance Abuse/Mental Health**

**1.00 Technology Training**

**1.00 NC Dispute Resolution Commission Continuing Mediator Education**

**Planned by the NCBA Future of Law and Professionalism Committees**

Last year, the NCBA Future of Law and Professionalism Committees presented a joint CLE, *Ethical Practice in a Technological World*. How little did any of us know how much and how quickly the technological world would get here.

This year, as part of a two-day, split-session CLE, the NCBA Future of Law and Professionalism Committees reunite to expand on and explore ethical issues in our new virtual world. From new challenges in mediation and negotiations, professionalism on virtual platforms, and artificial intelligence, to maintaining your physical and mental self in the current climate, this year's program has an offering for all.

Featuring a collection of speakers and panelists on the forefront of emerging issues, learn from the comfort of your own home office about the opportunities and challenges you face.

# Ethical Practice in a Virtual World

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Thursday, December 3, 2020 | 12:55–3:10 PM

**12:55 Welcome and Introductions**

**1:00 Regulatory Change in the Practice of Law: National and Local Trends\***  
**Kelly, Oten and Stell**

In recent years, several state bars have formed task forces and commissioned studies to find creative ways to encourage innovation in the practice of law and increase the public's access to legal services. While many of these initiatives began before the pandemic, the impacts of COVID-19 have seemingly accelerated action, with states such as Arizona and Utah approving plans for significant modifications to the Rules of Professional Conduct and allowing experimentation with alternative business models through a regulatory sandbox. This panel includes legal professionals participating in the North Carolina State Bar's committee studying regulatory change and provides an update on these important issues.

**2:00 Break**

**2:10 The Evolving Practice of Law†**  
**Carrel and Moon**

Significant and accelerating advances in technology are contributing to an industry-wide shift from traditional practice to more interdisciplinary and business-focused models. To succeed in the modern business environment, legal teams must embrace lessons from other professions and a deeper appreciation for the power of data, technology, and process improvement. Rethinking this evolution in the practice of law is critical to not only understanding our clients' needs but to rethinking our delivery of legal services.

**3:10 Adjourn**

Friday, December 4, 2020 | 8:55 AM–1:30 PM

**8:55 Welcome**

**9:00 Ethics in Mediation and Negotiations\*‡**  
**Flick, Kozlowski and Soni**

This panel provides discussion concerning, most specifically, new and emerging issues with conducting mediations virtually. Panelists give their insights and answer prompted questions along with area-specific concerns.

**10:00 Break**

**10:10 Professionalism in a Virtual World\***  
**Becker, Brocker and Shuirman**

Using hypotheticals to drive the discussion, the panel focuses on how to maintain and expand professionalism during this time.

**11:10 Break**

**11:20 Ethics in Artificial Intelligence\***  
**Bradley and Ward**

This presentation focuses on the developing trends surrounding the use of artificial intelligence in the law and legal practice. It also explores the ethical issues tied to the use of AI in practice, including confidentiality, competence and supervision.

**12:20 Break**

**12:30 Managing Stress During the COVID-19 Pandemic†**  
**Roberts**

Receive practice tips related to the challenges of remote working — fatigue over Zoom and other online meetings, lack of personal interactions, and stress caused by returning to work, particularly for lawyers who are appearing in court in person and facing potential exposure to COVID-19.

**1:30 Adjourn**

\* Indicates portions providing Ethics/Professional Responsibility credit

† Indicates portions providing Substance Abuse/Mental Health credit

‡ Indicates portion providing Technology Training credit

‡ Indicates portion providing NC Dispute Resolution Commission Continuing Mediator Education

## Speakers

- Allison J. Becker, Gordon & Rees LLP, Raleigh
- Kathryn W. “Kathy” Bradley, Duke University School of Law, Durham
- Deanna S. Brocker, The Brocker Law Firm PA, Raleigh
- Alyson Carrel, Northwestern University School of Law, Chicago, IL
- Paul T. Flick, Miller Monroe & Plyler PLLC, Raleigh
- Jeffrey M. “Jeff” Kelly, Shanahan Law Group, Raleigh
- Tara L. Kozlowski, North Carolina Dispute Resolution Commission, Raleigh
- Caitlin Moon, Vanderbilt Law School, Nashville, TN
- Brian P.D. Oten, North Carolina State Bar, Raleigh
- Eb Roberts, Autism Society of North Carolina, Raleigh
- Ryan M. Shuirman, Yates McLamb & Weyher LLP, Raleigh
- Ketan P. Soni, Soni Brendle PLLC, Charlotte
- Camille Stell, Lawyers Mutual Consulting & Services, Cary
- Jeff Ward, Duke University School of Law, Durham

## Planners

- Tawanda Foster Artis, North Carolina General Assembly, Raleigh
- Dauna L. Bartley, The Brocker Law Firm PA, Raleigh
- Kathryn W. “Kathy” Bradley, Duke University School of Law, Durham
- Leanor B. Hodge, North Carolina State Bar, Raleigh
- Jeffrey M. “Jeff” Kelly, Shanahan Law Group, Raleigh
- John C. Millberg, Millberg Gordon & Stewart PLLC, Raleigh
- William W. “Bill” Pollock, Ragsdale Liggett PLLC, Raleigh
- Ann Cospers Pridemore, North Carolina General Assembly, Raleigh
- Amy E. Richardson, Harris Wiltshire & Grannis LLP, Raleigh
- David S. Robinson, Nexsen Pruet LLC, Raleigh
- Richard A. Waugaman III, Lesnik Family Law PC, Raleigh

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